

## ATTRIBUTES OF BACKUP SERVICE LEVELS

<i>Tier</i>	<i>RTO</i>	<i>RPO</i>	<i>Remote replication</i>	<i>SAN</i>	<i>Array type</i>	<i>Disk type</i>	<i>Local replication</i>	<i>Availability</i>	<i>Example applications</i>
1	30 minutes	0	Yes	Directors	Monolithic	Fibre Channel (FC)	Yes	99.999%	SAP
2	Two hours	15 minutes	Yes	Switches	Modular	FC	Yes	99.99%	E-mail
3	24 hours	Two to six hours	No	Edge	Modular	SAS/FC	Possibly	99.9%	Datamart
4	Two days	12 to 24 hours	No	iSCSI	Modular/NAS	SATA/SAS	No	96%	User files
5	N/A	N/A	No	Local	None	Internal	No	N/A	Temp regions