

A SAMPLE STORAGE SERVICE CATALOG

A storage service catalog defines the storage resources that are available to the user community as well as to other IT functional teams. The catalog clearly spells out the nature of each service, including a description, the costs associated with the service, expected performance and availability.

Service offering*	Notes	Visibility	Cost*	Performance	Maintenance window
SAN Storage Platinum (Dual Data Center)	Tape backup not included	IT only	\$1.50 per month per protected GB	High: 15,000 rpm drives	None
SAN Storage Gold	Tape backup not included	IT only	\$1.00 per month per GB	High: 15,000 rpm drives	Sunday 03:00 to 12:00
SAN Storage Silver	Tape backup not included	IT only	\$0.35 per month per GB	Medium: 10,000 rpm drives	Sunday 03:00 to 12:00
SAN Storage Bronze	Tape backup not included	IT only	\$0.10 per month per GB	Low: 7,200 rpm drives	Sunday 03:00 to 12:00
SAN Point-in-Time Copy (SAN Storage Gold add-on only)	Tape backup not included; copy exists within same data center; not available for SAN Storage Silver or SAN Storage Bronze	IT only	\$1 per month per GB	High: 15,000 rpm drives	Sunday 03:00 to 12:00
Shared File System	Tape backup not needed; cross-data center point-in-time disk backups performed every day; backups kept for 30 days	IT and end user	\$0.10 per month per GB	Low: 7,200 rpm drives	Sunday 03:00 to 12:00
Backup—High Performance	One copy of backup kept on cross-data center backup subsystem disk cache; good for large databases with aggressive recovery time objectives	IT only	\$0.50 per GB per month	High: 15,000 rpm drives	Sunday 03:00 to 12:00
Backup—Standard	Weekly full backup kept cross-data center for 90 days; file system backups only for changed files	IT only	\$0.07 per GB on tape per month	Standard	Sunday 03:00 to 12:00
Long-Term Archive		IT and end user	\$0.07 per dual data center copy	Standard	Sunday 03:00 to 12:00

* The services and costs show here are examples only, and aren't related to any particular storage environment; they have been devised to demonstrate how costs will vary based on the type of service offered.